

# Chronicles

CAREER QUEST LEARNING CENTERS • NOVEMBER 2018

## Are Career Quest Student Success Coordinators Superheroes?

**T**HE Student Success Coordinators at Career Quest Learning Centers (CQLC) may not wear tights and capes, but many of the students view them as superheroes nonetheless.

“He pretty much saved my life,” says Medical Assistant student Janel Blocker referring to Regional Director of Student Retention Robert Moyer.

While Moyer didn’t actually save Blocker’s life, she is incredibly grateful for all of his support. She was in a bad place and felt like her whole life was caving in around her. She didn’t feel like doing much of anything, including making it to class.

“Bob kept reaching out to me,” she says. “I ignored him the first couple of times. But eventually I responded and told him what was going on and he immediately connected me with people who could help me.”

According to Blocker, it’s not just Moyer. It’s the entire Career Quest team. “I get kind of down in the dumps sometimes, and it’s like a ray of sunshine coming here,” she says. “The teachers are more than just instructors. Really, they believed in me more than I even believed in myself.”

A former CQLC student herself, Pebbles Glaspie joined the Student Success team in April of this year. She is also committed to helping students overcome whatever obstacle might be keeping them from achieving their goals, whether that’s through helping them with tutoring, transportation, childcare, housing, food or something else.



*“I’ve been through similar situations, so I know how hard it can be. They know they can talk to me about anything. If they need help, I’ll do what I can to help.”*

*–Pebbles Glaspie  
CQLC Student Success  
Coordinator*

“I’ve been through similar situations, so I know how hard it can be,” she says. “They know they can talk to me about anything. If they want to vent, I’m here. If they need help, I’ll do what I can to help.”

Moyer says it’s easy to believe in the Career Quest students because so many of them have overcome so much to go so far. “Many of our students have faced some pretty significant challenges,” he says. “And the main focus of my job is to help them with whatever (future) obstacles come along.”

Many CQLC students have families and Glaspie knows firsthand how challenging it can be balancing an education with children (hers are now ages 8, 10 and 12). “I studied with flashcards so they could help me,” she says. “That way I could entertain them while I did homework.”

Moyer says that although his ultimate goal is to help students succeed in the classroom so they can go on to succeed in their careers, their biggest challenges often aren’t at school.

“We understand that when there are other stressors in their lives, they can’t concentrate on school,” he says.

“So we do what we can to alleviate anxiety so they can focus back on school. Our students all come here for a purpose and those who are able to try



*“We understand that when there are other stressors in their lives, they can’t concentrate on school. So we do what we can to alleviate anxiety so they can focus back on school.”*

*–Robert Moyer  
CQLC Regional Director of  
Student Retention*

hard and stick it out will go on to bigger and better things.”

While attending CQLC as a student, Glaspie experienced the pain of having her sister die in a car accident. “They understood what was going on and they were all very compassionate with me,” she says. “They gave me time to get myself together and I have always appreciated that.”

## Staff Member of the Month

We're proud to announce **Monica Weiland** as October's Regional Employee of the Month. A medical instructor teaching in Jackson, she has already changed the attitude in the medical programs on campus as well as taking on any and every project she is given. She also participates in a variety of projects with the Jackson team, on and off campus. "Her many contributions to the Career Quest community do not go unnoticed," said Jackson Campus President Elizabeth Kirchmeier. "We're grateful to have her as part of the Career Quest team."



## Employer Highlight – November

### Great Lakes Caring

We're proud to announce **Great Lakes Caring Home Health and Hospice** as November's employer highlight. One of the nation's leading providers of in-home health care, they have dedicated their resources to providing value-based, high quality care wherever their patients call home. With locations all across the country, Great Lakes Caring is able to give the right care at the right time, in the right place.

Part of Career Quest's mission is to provide skilled and trained graduates to businesses in the community, and we're happy that Great Lakes Caring has been such a valuable employer partner for our students.

Great Lakes Caring currently has around 20 Career Quest graduates working for them, including Certified Nurse Aid and Medical Assistant grads, as well as Medical Billing & Coding students.

"Of the new graduates we have hired, their work ethics have been outstanding, while their ambition has been wanting to learn and grow further within the company," said Great Lakes Caring Corporate Recruiter Nick Nowakowski. "Each individual has excelled and continued to be a valuable team member of Great Lakes Caring."

"While we do provide an additional 4-6 week training course before they go out



into the field, (CQLC) graduate new hires have been very motivated and

awards, in addition to being recognized as a National Best and Brightest Company to work for.

We're proud to have numerous graduates working for this company, and we're excited to build on our relationship with them in the future. If you're motivated and eager to jump-start your career in the healthcare field, please visit their website at [www.greatlakescaring.com](http://www.greatlakescaring.com), reach out to the contact listed, or connect with a Career Services Representative.

have received outstanding education to excel with us at Great Lakes Caring," Nowakowski said. "Individuals who have been hired from Career Quest have been outstanding and very reliable."

Great Lakes Caring is committed to be a great place to work for employees and is the recipient of Fortune Magazine's Best Workplaces in Healthcare and Best Workplaces for Millennials

## Jackson campus

209 E. Washington Ave., Ste 241 • Jackson, MI 49201 • 517-990-9595

### Student of the Month • October



**Clara Olszewski** is part of the Jackson Medical Assistant program and the definition of a great student. She's always on time to class and turns in assignments early and of great quality. She uses her class time wisely, is very efficient with proficiencies, and is always willing to ask questions when clarity is needed. "She has a positive attitude and always strives for great grades," said Jackson Campus President Elizabeth Kirchmeier. "She's a pleasure to have on campus."

## Lansing campus

3215 S. Pennsylvania Ave. • Lansing, MI 48910 • 517-318-3330

### Student of the Month • October



**Martha Porter** is a Medical Billing & Coding student who is extremely dedicated to her studies and can often be seen working in the media center. She has maintained academic excellence throughout her program, along with having great attendance. "She has volunteered for several campus events and is a shining example of what all Career Quest students strive to be," said Lansing Campus President Mollie Woodworth. "And that's why she is the October Student of the Month!"

## Mount Pleasant campus

2116 Mission St. • Mount Pleasant, MI 48858 • 989-817-4431

### Student of the Month • October



**Kelsey Boulier's** time with us is coming to an end, since she is only two mods away from receiving her certification as a Registered Medical Assistant from Mt. Pleasant. She has continued to excel academically and has made the President's List several times. "Kelsey's hard work and dedication does not stop at her school work," said Mt. Pleasant Campus President Shelby Dalglish. "If classes are about to start and Kelsey is cutting it close you can guarantee she'll come running through the doors to be to class on time!"

## Bay City campus

3900 State Street Rd., Ste 200 • Bay City, MI 48706 • 989-322-3900

### Student of the Month • October



**Bethany Visser** is one of our most dedicated Medical Assistant students in Bay City. Always dependable, she has attended each campus event we've held and consistently lends a helping hand. "It's been a pleasure watching her grow and develop her confidence through her time here," said Bay City Campus President Cassie Ferrer. "She has a heart as big as her smile, and we've been lucky to have her as part of our Bay City CQ family. Thanks for being you, Bethany!"

# NOVEMBER EVENTS



## Jackson

- Nov. 1 ..... Student Association Meeting, Student Lounge, 1:15 p.m. & 5:00 p.m.  
Student Association Halloween Fundraiser
- Nov. 7 ..... Gently used toy/clothing drive until December 15th  
New Student Orientation, 1:00 p.m.  
Student Association Meeting, Student Lounge, 1:15 p.m. & 5:00 p.m.  
Senior Send-Off, 1:15 p.m. & 5:30 p.m.
- Nov. 8 ..... Student Association Meeting, Student Lounge, 1:15 p.m. & 5:00 p.m.  
Senior Send-Off, 1:15 p.m. & 5:30 p.m.
- Nov. 9 ..... Students arrive for certification exams, 9:30 a.m.  
RMA & BC certification Exams, Susie's Room, 10:00 a.m. - noon
- Nov. 12 ..... New Classes Begin
- Nov. 14 ..... Student Association Meeting, Student Lounge, 1:15 p.m. & 5:00 p.m.  
Staff Chili Cook-Off, Students Judge  
Family Fall Fest, 3:00 p.m. - 5:00 p.m.
- Nov. 15 ..... Student Association Meeting, Student Lounge, 1:15 p.m. & 5:00 p.m.  
Staff Chili Cook-Off, Students Judge
- Nov. 16 ..... CPR Class, 5:00 p.m. - 9:00 p.m.
- Nov. 18 ..... Jackson Campus Fall Graduation, Michigan Theatre,  
2:30 p.m. - 5:30 p.m.
- Nov. 21 ..... Student Association Meeting, Student Lounge, 1:15 p.m. & 5:00 p.m.
- Nov. 26 ..... Student Association Angel Tree fundraiser in partnership with the  
Salvation Army through December 14th
- Nov. 28 ..... Student Association Meeting, Student Lounge, 1:15 p.m. & 5:00 p.m.

## Mount Pleasant

- Nov. 5 ..... Resume Building, 1:30 p.m.
- Nov. 6 ..... Pre-Externship meeting, 1:30 p.m. & 4:30 p.m.
- Nov. 7 ..... Pre-Externship meeting, 1:30 p.m. & 4:30 p.m.
- Nov. 8 ..... Orientation, 1:00 p.m.  
Resume Building, 1:30 p.m.
- Nov. 12 ..... New Classes Begin
- Nov. 16 ..... CPR Class, 9:00 a.m. - 12:00 p.m.
- Nov. 26 ..... Open Labs, 2:00 p.m. - 5:00 p.m.
- Nov. 27 ..... Open Labs, 2:00 p.m. - 5:00 p.m.
- Nov. 28 ..... Student Appreciation, 11:00 a.m. & 5:00 p.m.  
Employer of the Day Listening Ear, 1:30 p.m.

## Lansing

- Nov. 1 ..... Open Lab/Study Time, Room 9, 10:00 a.m. - 2:00 p.m.  
McLaren Health Care Open Job Interviews, 1:00 p.m. - 5:00 p.m.
- Nov. 5 ..... Open Lab/Study Time, Room 9, 10:00 a.m. - 2:00 p.m.
- Nov. 7 ..... New Student Orientation, 1:00 p.m.  
Computer Navigation, Room 9, 2:00 p.m. - 4:00 p.m.
- Nov. 8 ..... Open Lab/Study Time, Room 9, 10:00 a.m. - 2:00 p.m.
- Nov. 9 ..... Fall Job Fair, 11:00 a.m. - 3:00 p.m.  
Short Term Program Orientation, 10:00 a.m.
- Nov. 12 ..... New Classes Begin  
Open Lab/Study Time, Room 9, 10:00 a.m. - 2:00 p.m.
- Nov. 14 ..... Computer Navigation, Room 9, 2:00 p.m. - 4:00 p.m.  
Student Association Best Baked Goods Contest
- Nov. 15 ..... Open Lab/Study Time, Room 9, 10:00 a.m. - 2:00 p.m.  
Student Association Best Baked Goods Contest
- Nov. 16 ..... Lansing Campus Graduation, 6:30 p.m. - 8:30 p.m.,  
Grand Ledge High School  
CPR Day, Room 12, 11:45 a.m. - 4:00 p.m.  
Student Association Best Baked Goods Contest
- Nov. 19 ..... Open Lab/Study Time, Room 9, 10:00 a.m. - 2:00 p.m.
- Nov. 20 ..... Student Appreciation, outside of break room, 11:00 a.m. & 5:00 p.m.
- Nov. 21 ..... Computer Navigation, Room 9, 2:00 p.m. - 4:00 p.m.  
Student Association Baked Potato Fundraiser - MW students only
- Nov. 26 ..... Open Lab/Study Time, Room 9, 10:00 a.m. - 2:00 p.m.
- Nov. 28 ..... Computer Navigation, Room 9, 2:00 p.m. - 4:00 p.m.
- Nov. 29 ..... Open Lab/Study Time, Room 9, 10:00 a.m. - 2:00 p.m.  
Student Association Meet & Greet, Room 7, 1:20 p.m. & 7:30 p.m.

## Bay City

- Nov. 7 ..... New Student Orientation, 11:00 a.m. & 5:30 p.m.
- Nov. 8 ..... Senior Walk, 11:00 a.m.
- Nov. 12 ..... New Classes Begin
- Nov. 27 ..... Student Appreciation, 11:00 a.m. & 5:30 p.m.

## November Holidays All Campuses

- Nov. 2** Day of the Dead
- Nov. 4** Daylight Savings Time Ends
- Nov. 6** Election Day - GO VOTE!
- Nov. 11** Veteran's Day
- Nov. 13** World Kindness Day  
Caregiver Appreciation Day

- Nov. 14** World Diabetes Day
- Nov. 17** World Peace Day
- Nov. 22** Thanksgiving - Campus Closed
- Nov. 23** Campus Closed