

Chronicles

CAREER QUEST LEARNING CENTERS • MAY 2019

Introducing HVAC-R Career Training in Jackson and Lansing

The demand for well-trained Heating, Ventilation, Air Conditioning and Refrigeration (HVAC-R) technicians is on the rise! And Michigan is one of the top ten employers of HVAC-R technicians in the entire country. That's why Career Quest Learning Centers decided to pitch in and help train this new generation of HVAC-R techs. If you're ready to build a real career that lets you use your head and your hands, you'll want to check out this new program.

Taught by Industry Professionals

You may already be familiar with Career Quest's excellent reputation for healthcare training. What we do so well there, we've transferred to HVAC-R. That means our instructors are all industry professionals with real-world experience. They know all about the theory and application of the scientific principles of heating, cooling and refrigeration systems, as well as current industry regulations. That's what they can teach you in our hands-on labs. But they can also pull from their own experiences, where not



You could complete the Career Quest HVAC-R program in under a year.

every system build or repair follows textbook theory. And they'll teach you how to behave in the modern workplace, with lessons on employee protocol and customer service. That's the stuff you just don't find in a textbook!

And while they are industry experts, they also understand how to teach what they know in a way that's relatable and easy-to-understand.

They'll disassemble motors so you can better understand maintenance requirements. They'll break an air conditioner so you can figure out what's wrong with it and then repair it. And they'll bring theory to life with hands-on experiments and lessons in the lab. As part of your training, you'll also keep a journal where you'll enter observations of what you've done and

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Staff Member of the Month

Congratulations to **Pebbles Glaspie**, who has been selected as May's Regional Employee of the Month. Pebbles has been serving the Jackson campus in multiple positions since May of 2017, currently assisting in the dual role of Admissions Representative and Student Success Coordinator. She has been able to change many lives through her enrollment efforts and also through the support she provides to the team (students, faculty, and staff) to assist with finding resources that support student success. "Pebbles does an amazing job connecting with potential students throughout the enrollment process," said Director of Admissions Chris Young. "She helps potential students identify their goals and fears, while building on the value of a Career Quest education. We're lucky to have a team member like Pebbles to work with our students."



HVAC-R CAREER TRAINING

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learned. Your own personal journal will be an invaluable tool once you're ready to begin your career.

What You'll Learn

Here are just some of the things you'll learn in the Career Quest HVAC-R program:

- Installation, operation, diagnosis and repair of residential and commercial HVAC-R systems
- Basic schematic diagrams, blueprint reading and AC and DC currents and circuitry
- Principles, practices and uses of HVAC-R electrical systems
- OHM's Law as applied to series and parallel circuitry
- Refrigerant recovery, reclamation and recycling
- Basic copper and plastic piping best practices
- Sheet metal fabrication and installation
- Field inspection of mechanical systems, including Michigan Mechanical Code
- Basic industry terminology and communication standards
- Customer service and relations

Are you ready for a rewarding career? Consider becoming an HVAC-R Technician. You could complete the Career Quest HVAC-R program in under a year. To learn more, visit www.careerquest.edu/courses-programs/trades/hvacr-program, or call 517-318-3330 in Lansing or 517-990-9595 in Jackson.



Career Quest's Cutest Pet Contest WINNER

Career Quest held a Cutest Pet social media contest, and the winner was... the horse, of course!

Congratulations to Bay City Medical Assistant Student Kennedy B. and her valiant steed, who was crowned the most adorable by a pool of voters.

Thank you to everyone who voted and submitted a photo of your pet(s). We had so much fun looking at all of the submissions. To view the rest of the photos or to participate in more social media contests like this one, follow Career Quest Learning Centers on Facebook at [Facebook.com/CareerQuestLC](https://www.facebook.com/CareerQuestLC).

Jackson campus

209 E. Washington Ave., Ste 241 • Jackson, MI 49201 • 517-990-9595

Student of the Month • April



Congratulations to Billing & Coding student **Arianna Mossolle**, who keeps herself busy the entire time she's at school, often helping out without being asked. "Arianna is proud of everything she does, from her school work in the classroom to working in the media center. She has great grades and she is focused," said Chief Academic

Officer Dave Heckeler. "She is always in the breakroom studying before class and it shows. She attacks challenges head on, while always being polite and respectful." Keep up the great work Arianna!

Lansing campus

3215 S. Pennsylvania Ave. • Lansing, MI 48910 • 517-318-3330

Student of the Month • April



Chad Wiacek is a Network Administration student who brings a tremendous amount of positive energy to the classroom. He's in the final mod of his diploma program, with plans to enroll in our Associate program. Though quiet by nature, Chad is enthusiastic and highly motivated to give 100% all the time. "Chad is full of ambition, joy and whimsy,

lightening up even the toughest subject," said Lansing Campus President Mollie Woodworth. "As the VP of the Student Association, he actively participates in events, always willing to lend an extra hand." We can always count on Chad to help with any task given to him in the classroom or on campus.

Mount Pleasant campus

2116 Mission St. • Mount Pleasant, MI 48858 • 989-817-4431

Student of the Month • April



Caitlin Lalone has excellent attendance and is involved in her classes each day. She goes above and beyond to make sure she is gaining the necessary knowledge to become the best medical assistant she can. "As a brand-new mom, she has made sure to make school a priority despite any obstacles she has encountered in completing her program," said Mt. Pleasant Campus President

Shelby Dalglish. "She is going out on externship in May and we're excited to see all the lives she is going to change!"

Bay City campus

3900 State Street Rd., Ste 200 • Bay City, MI 48706 • 989-322-3900

Student of the Month • April



Suzette Meredith is a Medical Assistant student who entered the program determined to succeed and make a better life for herself and her family. She is engaged in the classroom and shows great patience when working with classmates who need extra guidance. "It's been a treat to watch her confidence and leadership skills grow over the past few months,"

said Bay City Campus President Cassie Ferrer. "Suzette always comes in to school with a smile on her face and a can-do attitude that is contagious to the other students. Always keeping a humble and positive attitude, she works hard and is a joy to have on campus."

MAY EVENTS

Jackson

- May 1** Student Association Meeting, Student Lounge, 1:20 p.m. and 5:10 p.m.
- May 2** Student Association Meeting, Student Lounge, 1:20 p.m. and 5:10 p.m.
- May 3** Mother's Day Canvas Painting Event, 2:00 p.m. – 4:00 p.m., \$5 per person
- May 10** Annual Hiring Blitz, SE Michigan Works, 9:00 a.m. – 12:00 p.m.
Spring Graduation, Commonwealth Commerce Center Ballroom, 7:00 p.m.
- May 15** Student Association Meeting, Student Lounge, 1:20 p.m. and 5:10 p.m.
New Student Orientation, 1:15 p.m.
- May 16** Student Association Meeting, Student Lounge, 1:20 p.m. and 5:10 p.m.
Senior Send-Off, 1:15 p.m. and 5:30 p.m.
- May 17**..... RMA & B & C Proctored Exams, 10:00 a.m. – 12:00 p.m.
- May 20** New Classes Begin
- May 29** Student Association Meeting, Student Lounge, 1:20 p.m. and 5:10 p.m.
- May 30** Student Association Meeting, Student Lounge, 1:20 p.m. and 5:10 p.m.
- May 31** CPR Training for Seniors, 5:00 p.m. – 9:00 p.m.

Mount Pleasant

- May 1** Student Appreciation, 11:00 a.m. and 5:15 p.m.
Open Labs, 2:00 p.m. – 5:00 p.m.
- May 3** Senior Open Labs, 9:00 a.m. – 12:00 p.m.
- May 6** Resume building, 1:30 p.m.
- May 10** Post-Externship Meeting, 1:30 p.m.
- May 13** Mother's Day Celebration, 11:00 a.m. and 5:15 p.m.
- May 14** Pre-Externship Meeting, 1:30 p.m. and 4:30 p.m.
Mother's Day Celebration, 11:00 a.m. and 5:15 p.m.
- May 16** Mock Interviews, 1:30 p.m.
- May 17**..... CPR for Seniors, 9:00 a.m.
- May 20** New Classes Begin

Lansing

- May 2** Open Labs/Study Time, Room 9, 10:00 a.m. – 2:00 p.m.
Student Association Candy Bar Raffle Ends
- May 3** Certification Study Group, Room 9, 12:00 pm. – 4:00 p.m.
- May 7** Open Labs/Study Time, Room 9, 10:00 a.m. – 2:00 p.m.
- May 8** Student Association Ice Cream Social, 11:00 a.m. and 7:30 p.m., \$1 sundaes
- May 9** Open Labs/Study Time, Room 9, 10:00 a.m. – 2:00 p.m.
Student Association Ice Cream Social, 11:00 a.m. and 7:30 p.m., \$1 sundaes
Short-Term Orientation, 10:00 a.m.
- May 10** Certification Study Group, Room 9, 12:00 pm. – 4:00 p.m.
- May 14** Open Labs/Study Time, Room 9, 10:00 a.m. – 2:00 p.m.
- May 15** New Student Orientation, Room 12, 1:00 p.m.
- May 16** Open Labs/Study Time, Room 9, 10:00 a.m. – 2:00 p.m.
- May 17** Certification Study Group, Room 9, 12:00 pm. – 4:00 p.m.
- May 20** New Classes Begin
- May 21** Open Labs/Study Time, Room 9, 10:00 a.m. – 2:00 p.m.
- May 23** Open Labs/Study Time, Room 9, 10:00 a.m. – 2:00 p.m.
- May 24** Certification Study Group, Room 9, 12:00 pm. – 4:00 p.m.
- May 28** Open Labs/Study Time, Room 9, 10:00 a.m. – 2:00 p.m.
- May 29** Student Association Meet & Greet, 11:00 a.m. and 7:30 p.m., pizza provided!
- May 30** Open Labs/Study Time, Room 9, 10:00 a.m. – 2:00 p.m.
Short-Term Orientation 10:00 a.m.
- May 31** Certification Study Group, Room 9, 12:00 pm. – 4:00 p.m.
CPR Training for Seniors, 11:45 a.m. – 4:00 p.m.

Bay City

- May 2** Student Association Meeting, 4:30 p.m.
- May 16** Senior Walk, 1:15 p.m. and 5:30 p.m.
- May 16** New Student Orientation, 11:00 a.m. and 5:30 p.m.
- May 20** New Classes Begin
- May 24** Bay City Spring Graduation, 5:30pm
- May 31** CPR Class, 10:00 a.m. – 2:00 p.m.

MAY HOLIDAYS

- May 5** Cinco de Mayo
- May 6** National Nurses Day
- May 7** National Teachers' Day
- May 12** Mother's Day
- May 18** Armed Forces Day
- May 27** Memorial Day (All campuses closed)

