

Code of Conduct – Preferred Lender Information

Hello Career Quest Students, Staff and Faculty:

Per the Federal Student Aid handbook, our institution is required to publish and enforce a code of conduct relating to Preferred Lender Information. We want to take a moment to update you on the required code of conduct, who it applies to, and additional details.

Per the FSA Handbook on pg.2-55:

If a school participates in an FSA loan program, it must publish and enforce a code of conduct that includes bans on the following:

- ◆ revenue-sharing arrangements with any lender,
- ◆ steering borrowers to particular lenders or delaying loan certifications, and
- ◆ offers of funds for private loans to students in exchange for providing concessions or promises to the lender for a specific number of FSA loans, a specified loan volume, or a preferred lender arrangement.

The code of conduct applies to the officers, employees, and agents of the school and must also prohibit employees of the financial aid office from receiving gifts from a lender, guaranty agency, or loan servicer. The code must also prohibit financial aid office staff (or other employees or agents with responsibilities with respect to education loans) from accepting compensation for

- ◆ any type of consulting arrangement or contract to provide services to or on behalf of a lender relating to education loans; and
- ◆ service on an advisory board, commission, or group established by lenders or guarantors, except for reimbursement for reasonable expenses.

For more information on Alternative Student Loans and Preferred Lenders, please visit our website:

<https://www.careerquest.edu/wp-content/uploads/2020/03/ALTERNATIVE-STUDENT-LOANS.pdf>

We wish you the very best in your educational journey and strive to serve your needs with integrity and transparency.